

BOXLIGHT MimioFrame Setup SOP

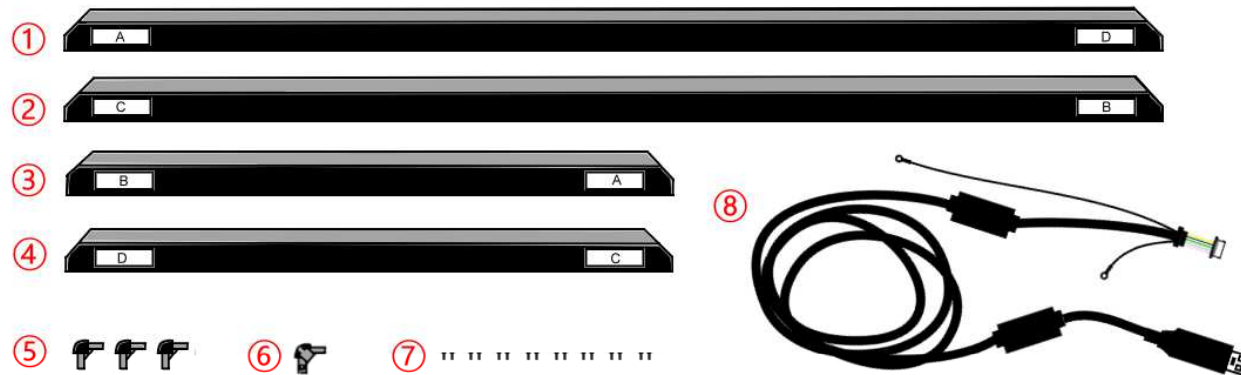
2022, 08, 17



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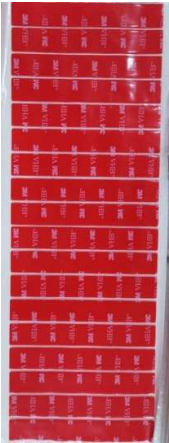

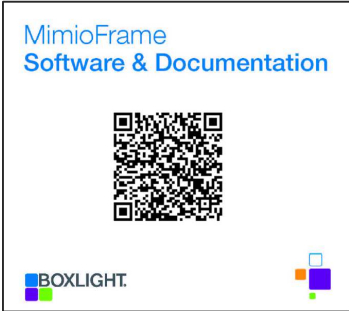
- ◆ Parts List
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- ◆ Parts Description
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- ◆ Troubleshooting

Parts List



Parts	Description	Parts	Description
①	Frame edge (AD segment)	⑤	Connection Element
②	Frame edge (CB segment)	⑥	Connection Element (Outlet)
③	Frame edge (BA segment)	⑦	Fixing Screw
④	Frame edge (DC segment)	⑧	USB control cable

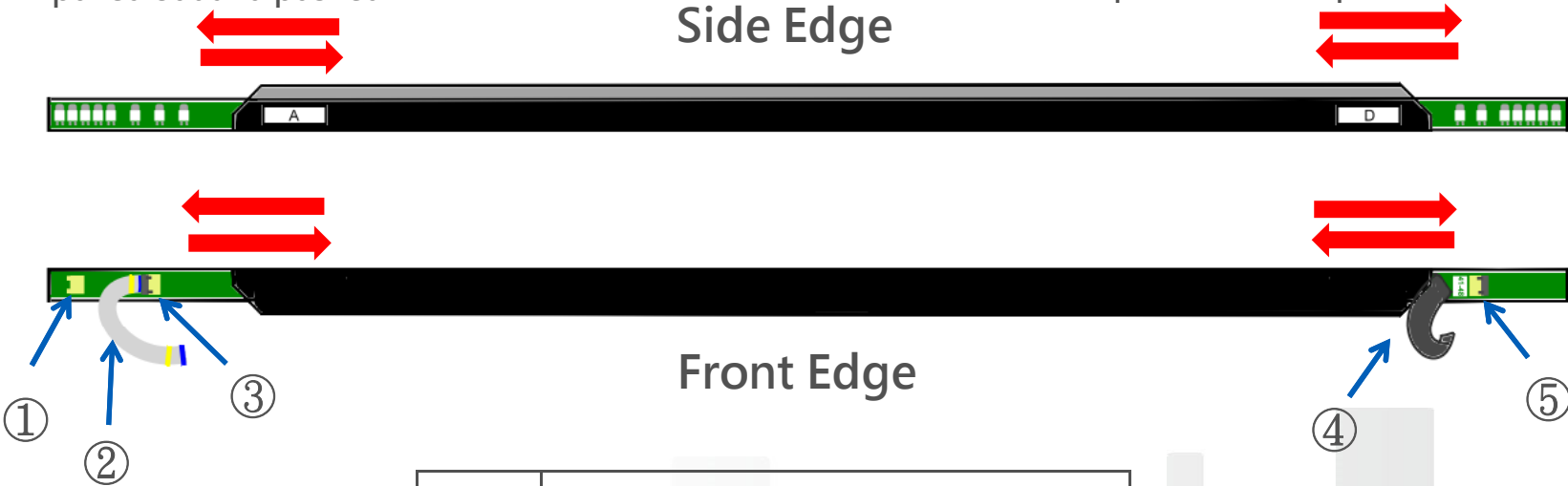
Accessories List

Parts	1	2	3	4	5
Description	Dummy Pen	USB2.0 Cable 3M x 1	Double-sided Tapes	Spare Cable	Download card
Photos					

Parts Description - AD segment

The PCB board in the edge can be pulled out and pushed in

The PCB board in the edge can be pulled out and pushed in

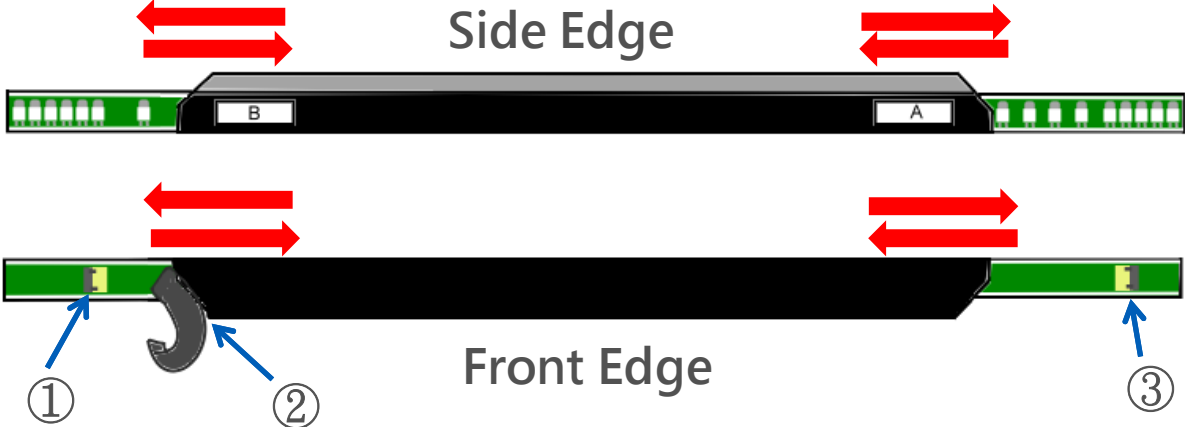


Parts	Description
①	USB control cable socket
②	PCB connection cable
③	PCB connection cable socket
④	Insulation protective tape
⑤	PCB connection cable socket

Parts Description - BA segment

The PCB board in the edge can be pulled out and pushed in

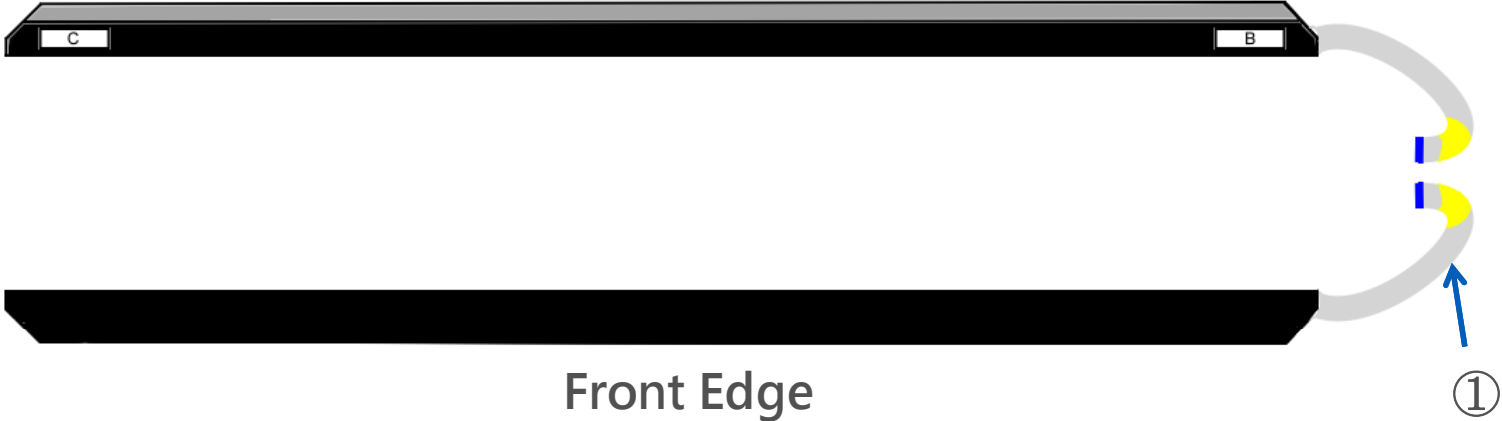
The PCB board in the edge can be pulled out and pushed in



Parts	Description
①	PCB connection cable socket
②	Insulation protective tape
③	PCB connection cable socket

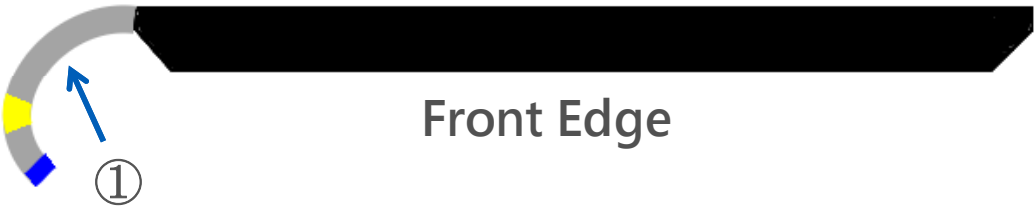
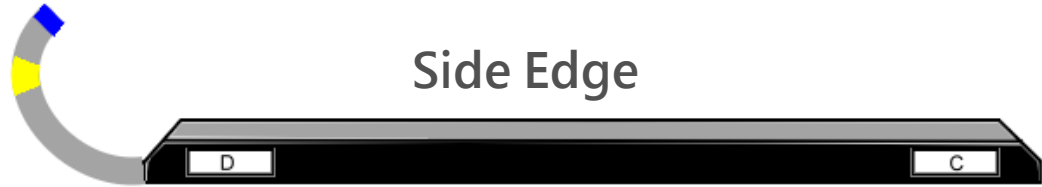
Parts Description - CB segment

Side Edge



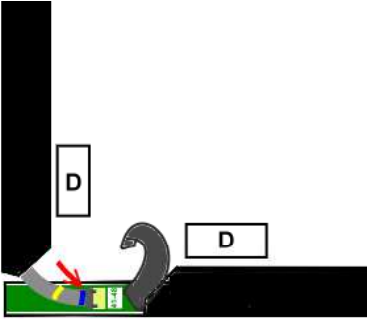
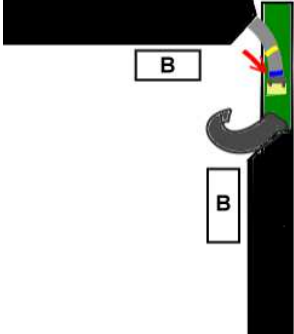
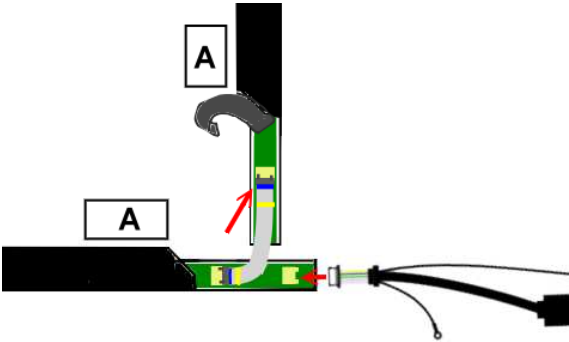
Parts	Description
①	PCB connection cable

Parts Description - DC segment

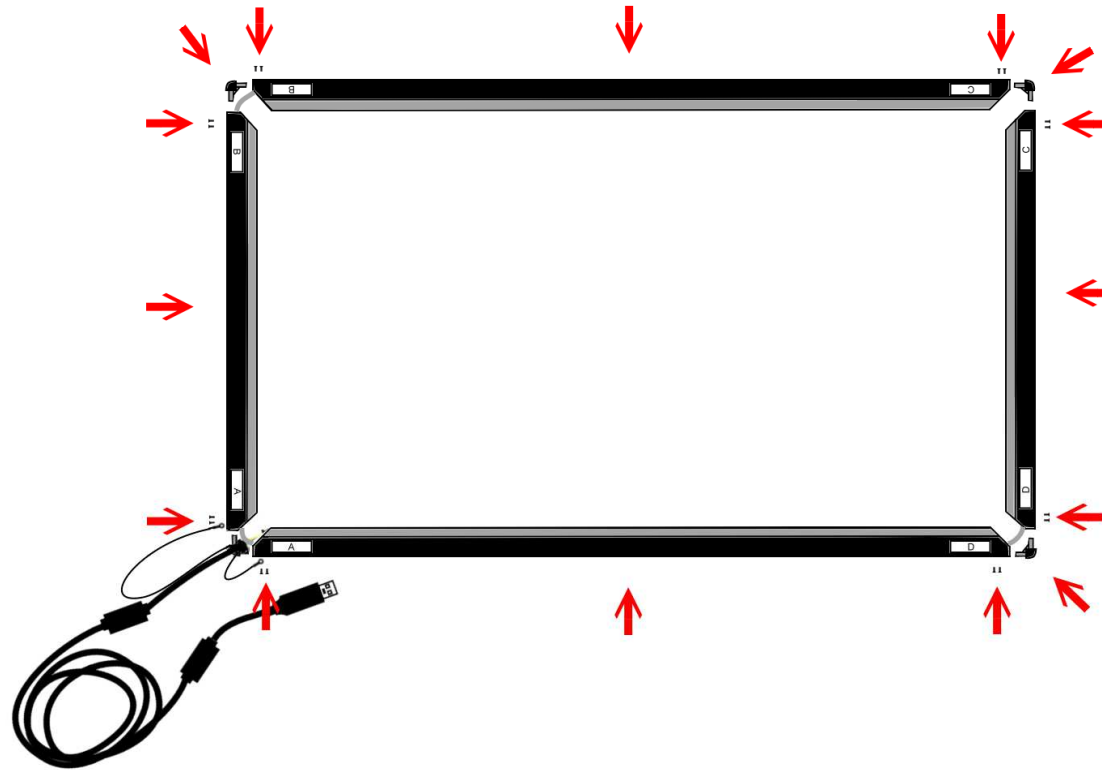


Parts	Description
①	PCB connection cable

Assembly Teaching

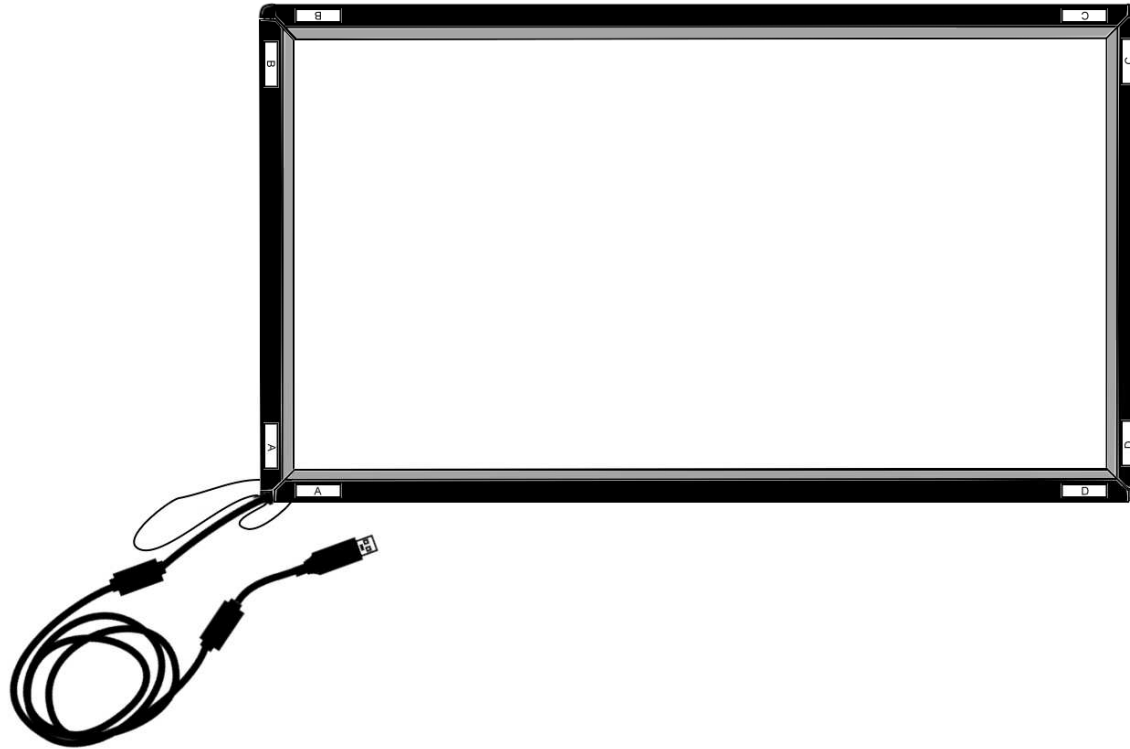
Sequence 1	Sequence 2	Sequence 3
		
<p>Connect the D end of the side strip to the PCB on both sides with a cable</p>	<p>Connect the B end of the side strip to the PCB on both sides with a cable</p>	<ol style="list-style-type: none">1. Connect the B end of the side strip to the PCB on both sides with a cable2. At the same time, connect the USB control cable to the connection socket

Assembly Teaching



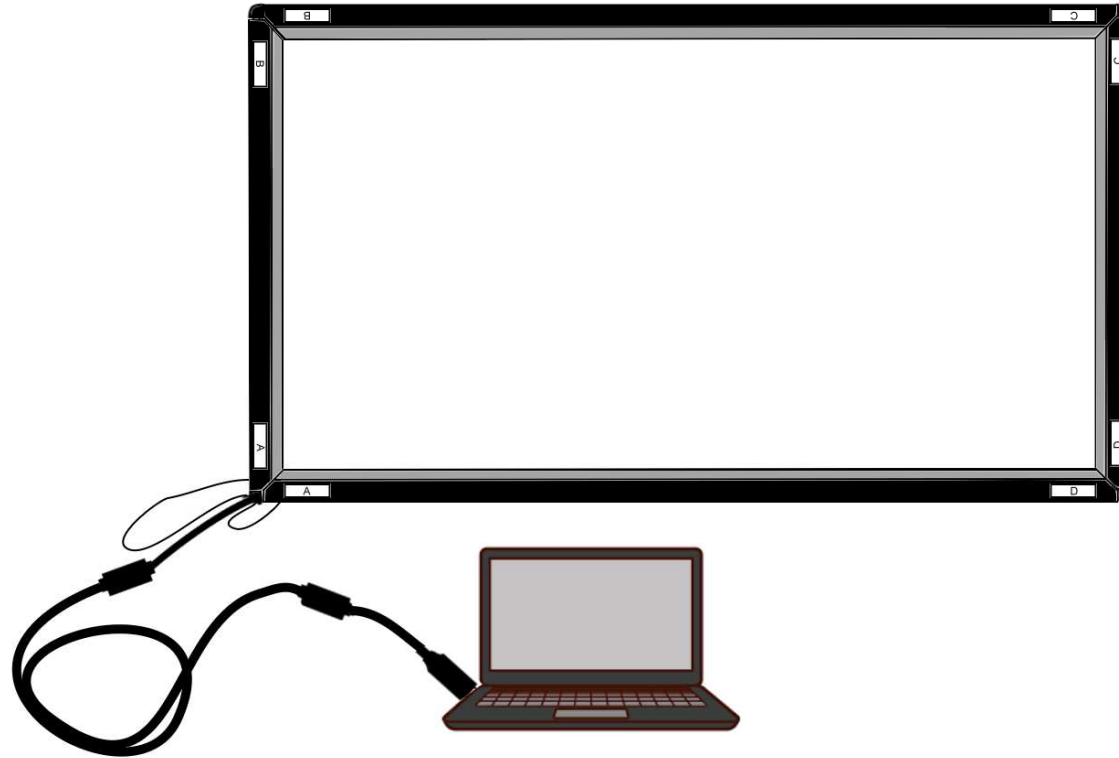
- Lock the connection element and fixing screws into the connecting edge according to the picture.

Assembly Teaching



- ◆ Schematic diagram of Mimio Frame assembly completed

Assembly Teaching



- ◆ Connect the Mimio Frame to the NB (computer) and perform Signal Testing to confirm that the assembly is error-free

Start up MimioFrame Calibration Tool

Resources

InfraRed_SwConfig

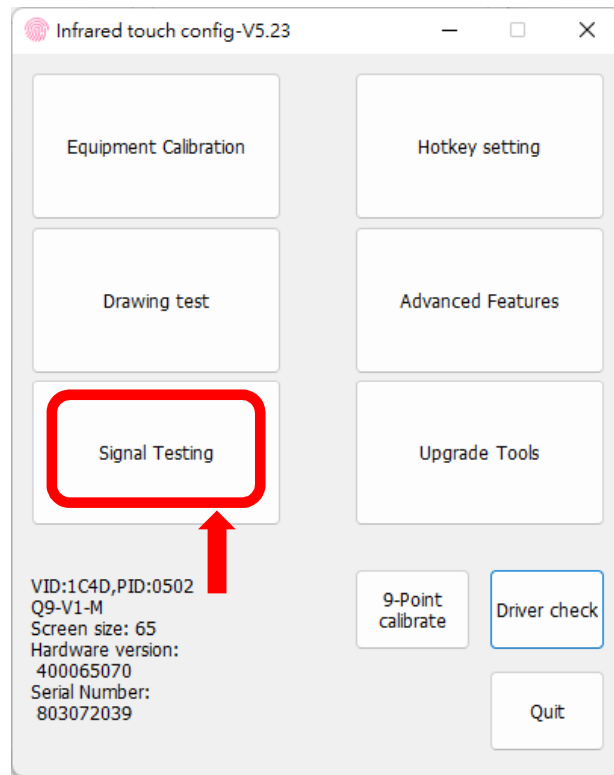
InfraRedTouch

multitouch_hw_port.dll

multitouch_hw_service.dll

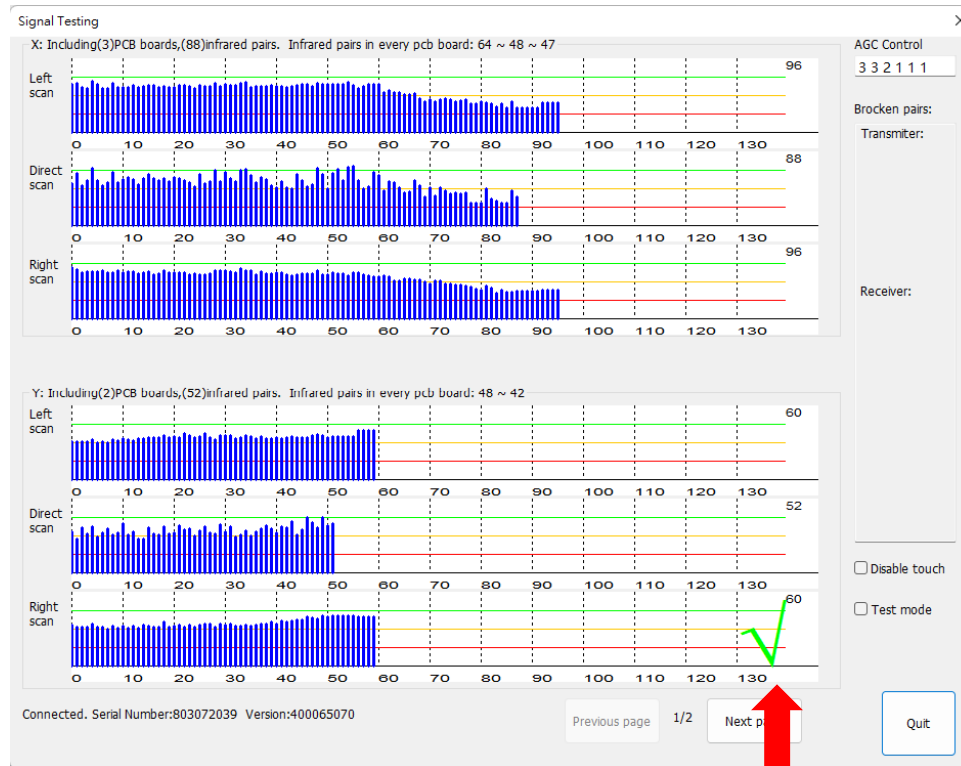
1. The current tool version is V5.23.
2. After MimioFrame is assembled, connect the touch frame USB cable to the computer.
3. Execute the IndraRed Touch file without installation on the computer

Signal Testing



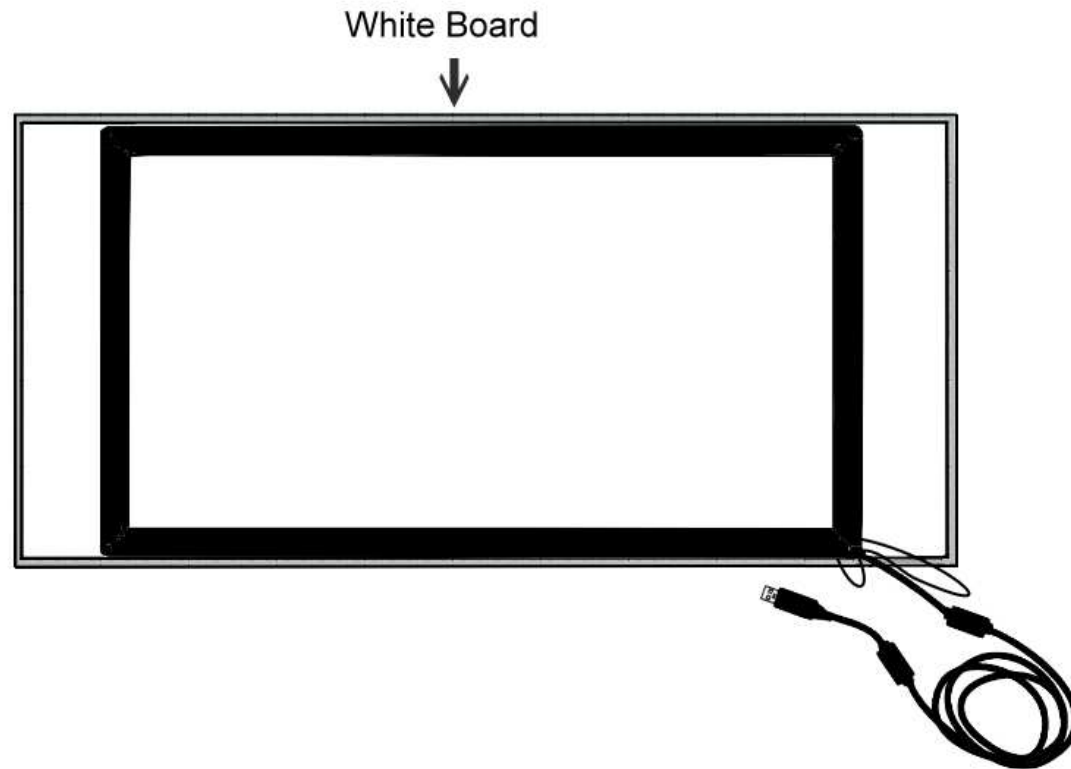
- ◆ Before installing to the board, perform Signal Testing first to confirm whether the touch frame wiring is normal

Signal Testing



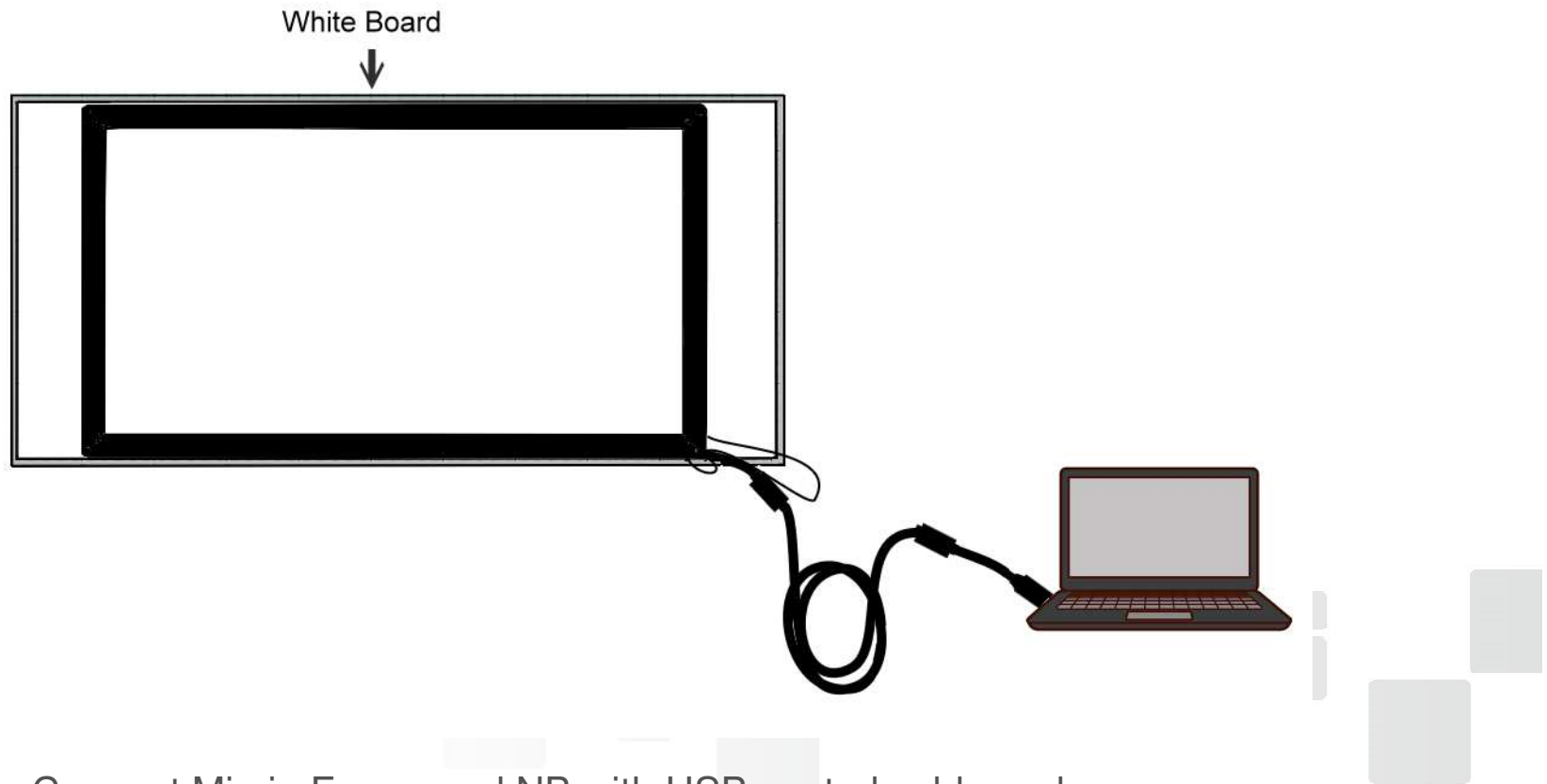
There is no error message in the Signal Testing (green tick icon), indicating that the detection wiring is normal.

Assembly Teaching



- ◆ Attach the Mimio Frame to the whiteboard with double-sided tape

Calibration



- ◆ Connect Mimio Frame and NB with USB control cable and execute 9-point calibration

Start up MimioFrame Calibration Tool

Resources

InfraRed_SwConfig

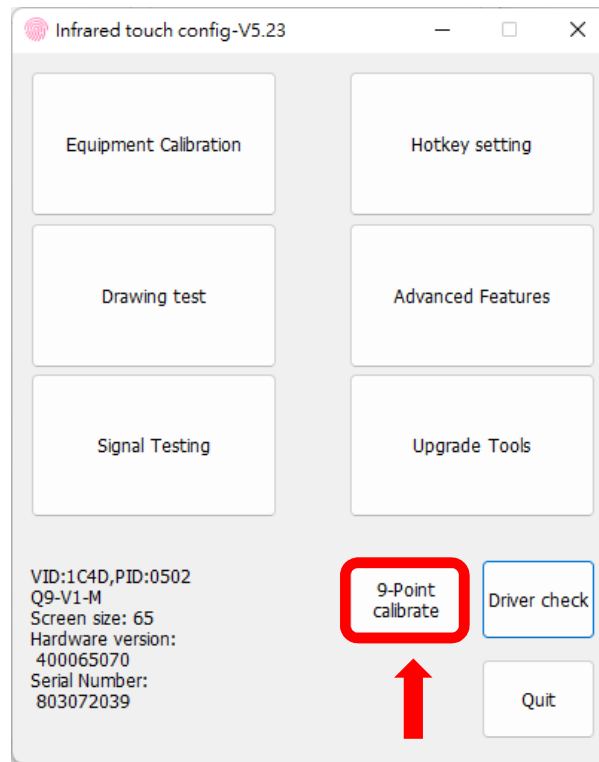
InfraRedTouch

multitouch_hw_port.dll

multitouch_hw_service.dll

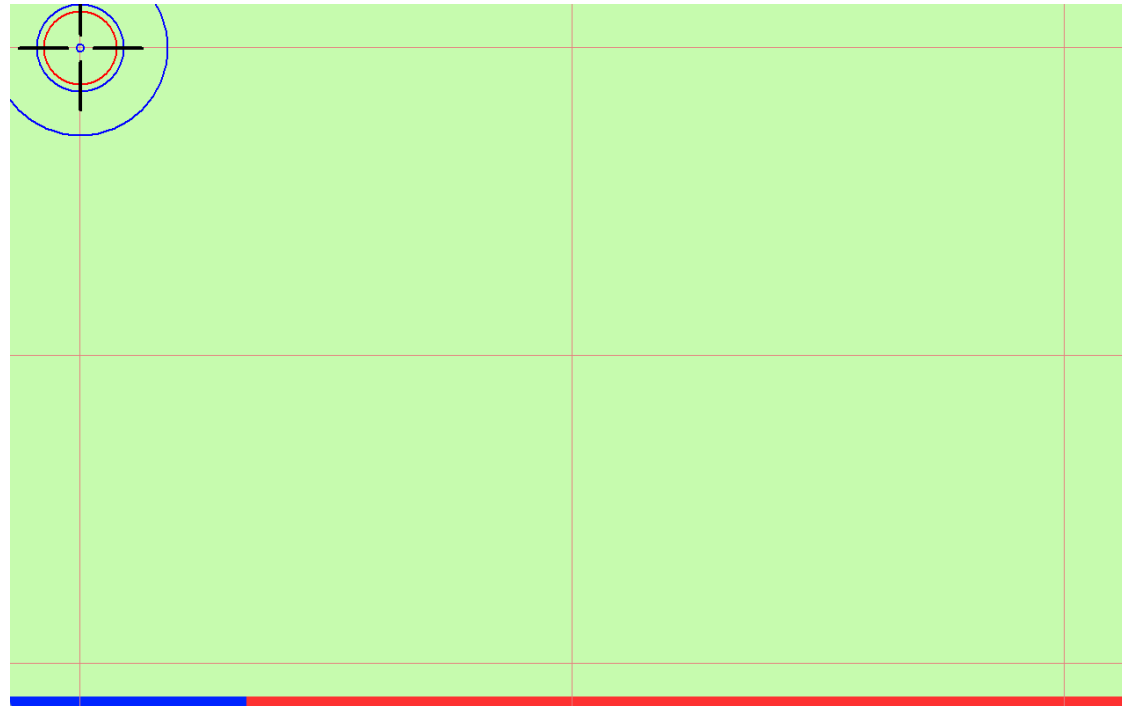
1. The current tool version is V5.23.
2. After MimioFrame is assembled, connect the touch frame USB cable to the computer.
3. Execute the IndraRed Touch file without installation on the computer

9-Point Calibrate



- ❖ 1. After installing MimioFrame on the board, connect the touch frame USB to the computer,
- ❖ 2. Perform 9-point calibrate for touch positioning

9-Point Calibrate

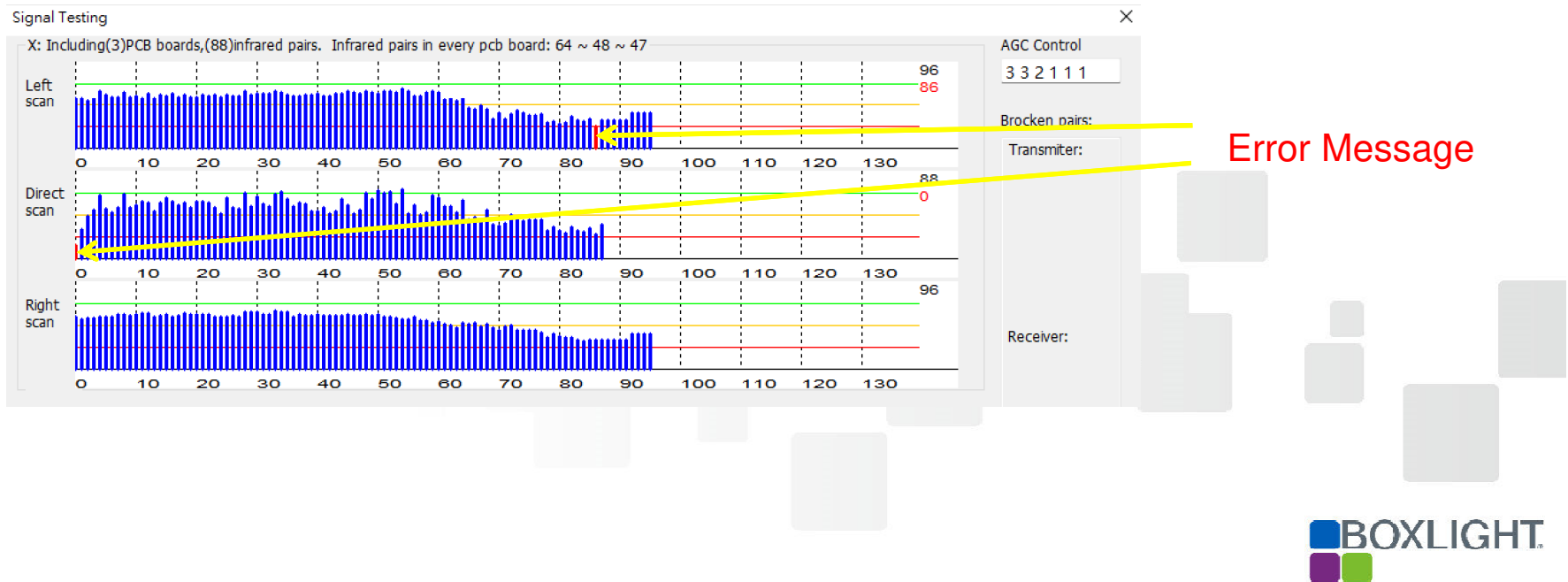


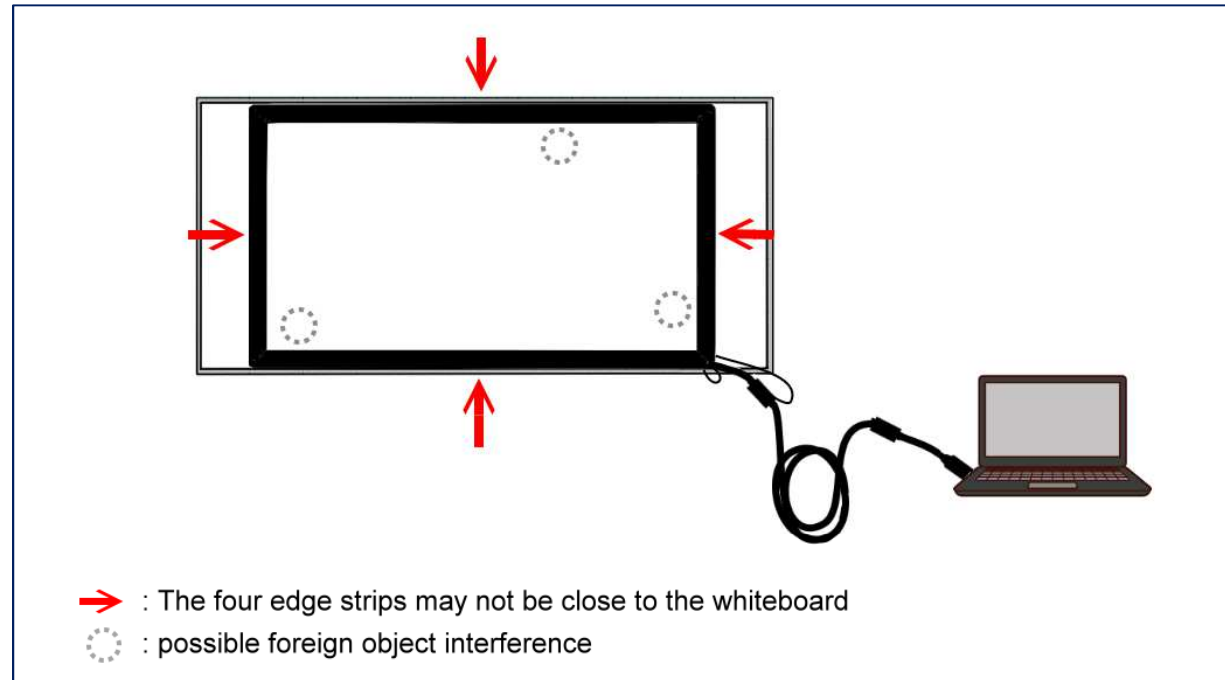
- ◆ 1. Enter the 9-point calibrate function page, and click the 9 positioning points in sequence.
- ◆ 2. After the 9-point calibrate is completed, it can be used normally.

Troubleshooting

- When the finger does not touch the board, the signal test infrared scan shows an error message

Error message 1





❖ Possible reasons :

1. The frame is falling off or not sticking to the flat white board.
2. The infrared edge of the frame is blocked by foreign object.

❖ Objects Solution :

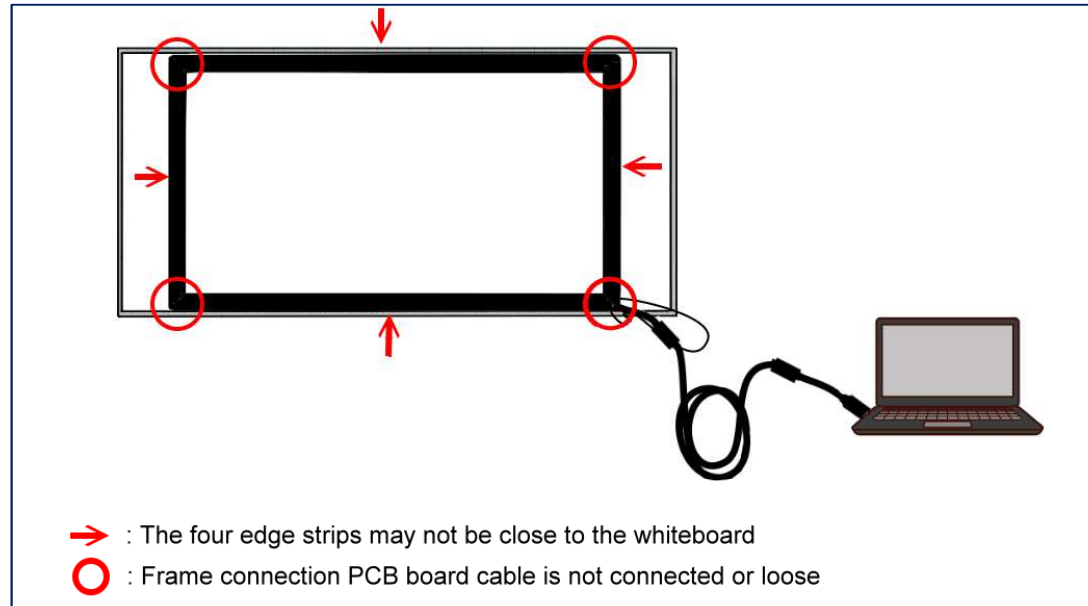
Fix the edge strip close to the white board, and remove the infrared blocking edge strip.

Troubleshooting

- When the finger does not touch the board, the signal test infrared scan shows an error message

Error message 2





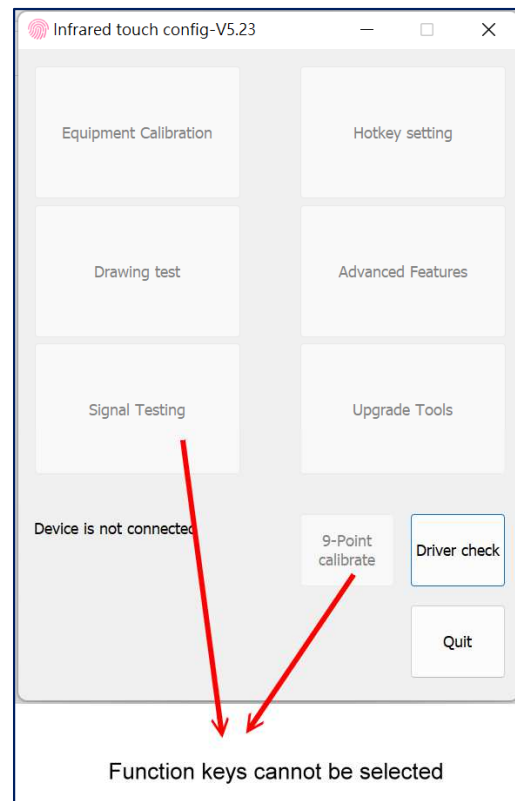
❖ Possible reasons :

1. The frame is falling off or not sticking to the flat white board.
2. Frame connection PCB board cable is not connected or loose.

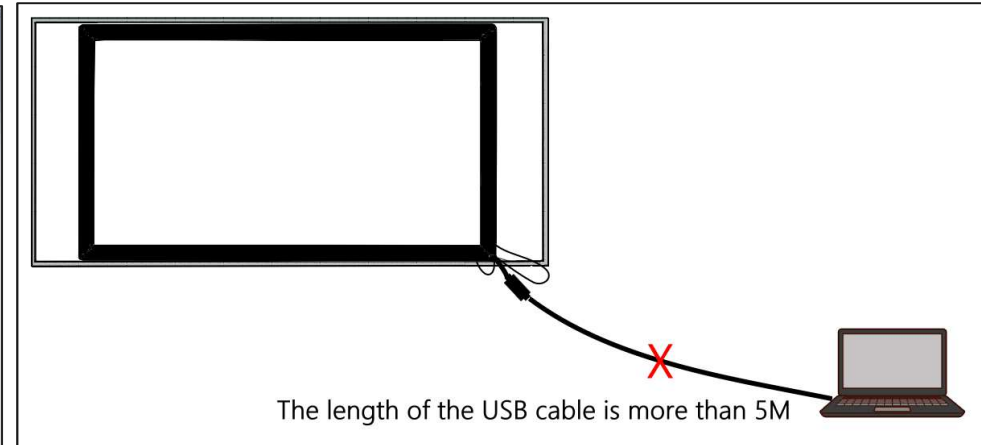
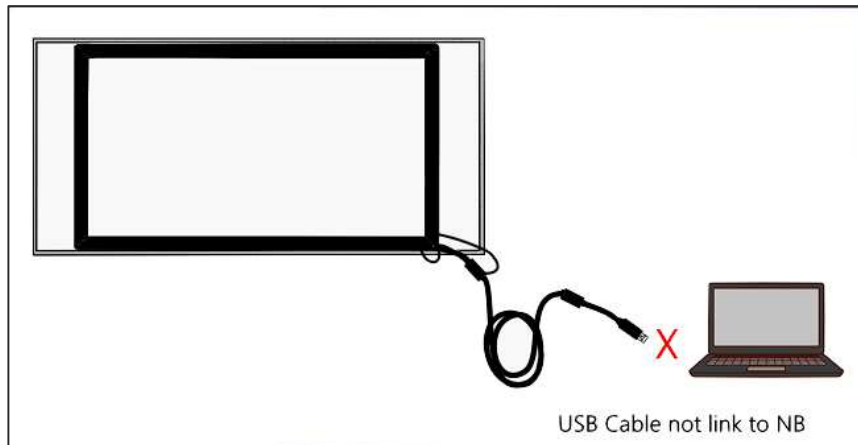
❖ Objects Solution :

Fix the edge strip close to the white board, if the problem is still not eliminated, you need to try to reconnect the PCB board cable.

Troubleshooting



- ❖ The computer cannot read the Mimio Frame device



❖ Possible causes and elimination methods :

1. The USB cable is not connected to the computer or the USB cable is connected too long, causing signal attenuation.
(USB connection length exceeds 5M, a signal extender needs to be installed)
2. Check whether the computer has anti-virus software or firewall and other monitoring software installed to block the external usb device